

PLAIN LANGUAGE SUMMARY OF FINANCIAL ASSISTANCE POLICY

Hills & Dales Healthcare is committed to providing healthcare services to patients who are unable to pay for such care. You may be eligible for financial assistance if you are not insured or are underinsured. This is a summary of the Hills & Dales Financial Assistance Policy (FAP).

Financial Assistance

Eligibility for financial assistance is based on multiple factors, including insurance coverage, other sources of payment, and income (Federal Poverty Level guidelines are used to determine potential financial assistance offered).

Financial assistance is offered to patients who are uninsured, underinsured, as well as experiencing temporary financial hardship. Partial or full financial assistance may be granted based on a patient's ability to pay the billed charges.

Patients must comply with the application process.

Eligibility Requirements

Financial assistance is determined by procedures that involve an individual assessment of financial need; and may include an application process in which the patient or patient's guarantor is required to cooperate and supply personal, financial, and other information and documentation relevant to making a determination for financial need. If you have sufficient insurance coverage available to pay for your care, you may not be eligible for financial assistance. Please refer to the full policy for a complete explanation and details.

Where to Find Information

To apply for financial assistance, you may:

- Download and print the application online at www.hdghmi.org. Click on About and then navigate to Billing/Financial Assistance.
- Request the information in writing by mail or by visiting Hills & Dales Healthcare and ask to speak to a collection specialist. Copies of the policy and application are also available at Front Registration, Emergency Department, and any of our clinics.
- Request the information by calling 989-912-6800

4675 HILL STREET
CASS CITY, MI 48726



(989) 872-2121
WWW.HDHLTH.ORG

Availability of Translations

The Financial Assistance Policy, application form, and plain language summary can be offered in Spanish. For more information about Hills & Dales Healthcare Financial Assistance Policy and translation services, please call a representative at 989-912-6206.

How to Apply

The process involves filling out the financial assistance application and submitting it along with the support documents to the following address for processing:

Hills & Dales Healthcare
Attn: Collection Specialist
4675 Hill Street
Cass City, MI 48726

You may also apply in person by visiting the office at the address noted above.

No More than Amount General Billed (AGB)

A patient determined to be eligible for financial assistance may not be charged more than amounts generally billed for emergency or other medically necessary care to patients who have insurance for such care.